



ALL INDIA BSNL DOT PENSIONERS ASSOCIATION

[Registered No. S/68836/2010]

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AIBDPA/BSNL-CGHS/2022

2nd May, 2022

To,

Shri P.K. Purwar,
CMD, BSNL
Bharat Sanchar Bhawan
Janpath, New Delhi -110 001

Sir,

Sub: - **Migration to CGHS by BSNL retirees- drawbacks of CGHS and difficulties being faced by the beneficiaries- req.**

A kind reference is drawn to the discussion, the undersigned along with Shri. V.A.N Namboodiri, had with you on 28.04.2022, regarding the subject under reference. As advised by your good self, we are furnishing below the main problems being faced by CGHS beneficiaries, for kind pursual at the government level.

- 1) Out of more than 4000 cities in India, CGHS Wellness Centers are available only in 82 cities. As recommended by the Parliamentary Standing Committee, Wellness Centers be opened at least one in every district.
- 2) Posting of adequate number of regular doctors and para medical staff at all the Wellness Centers. Now, most of the Wellness Centers are being functioning with retired or contract basis doctors with the possibility of losing their services at any time. For example, one Wellness Centre at Varanasi was closed consequent on resignation of the only doctor and another at Ernakulam having nominal functioning after the death of a retired doctor.
- 3) No sufficient number of empanelled hospitals and super speciality hospitals. On the contrary, even the limited number of empanelled hospitals are withdrawing from CGHS due to the following reasons.
 - (a) No periodical revision of CGHS rates. No revision since 2014.
 - (b) Huge delay in payment to the hospitals by the CGHS authorities.
- 4) Many of the Wellness Centers are not having sufficient stock of even important medicines.
- 5) Some of the Wellness Centers insist for separate referral for each test at the non-empanelled hospitals by various sections of treatment putting the patients to much difficulties.
- 6) Lack of other branches of medical sciences like Ayurvedic, Homoeo, Unani in many places.
- 7) Delay in payment of the reimbursement for both indoor and outdoor treatment in certain places.

The Central Government ought to provide better medical facilities to the CGHS beneficiaries. It is pertinent to point out that CGHS is a contributory health scheme and as such quality and hassle free medical facilities are to be ensured.

With kind regards,

Yours sincerely,

K G Jayaraj
General Secretary