



ALL INDIA BSNL DOT PENSIONERS ASSOCIATION

[Registered No. S/68836/2010]

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AIBDPA/ CGHS- WC/ KRL/2022

9th April, 2022

To,

Shri Alok Saxena
Additional Secretary and Director General,
CGHS
Nirman Bhawan, Maulana Azad Road
New Delhi.

Sir,

Sub: - **Functioning of CGHS Wellness Centre, Kochi with a single doctor causing much difficulties to the beneficiaries**
- req.

We wish to bring to your kind notice the following in respect of the matter under reference for favour of consideration.

One year has elapsed after the Kochi Wellness Centre was started. But no regular doctors and para medical staff are posted so far.

There were two doctors at the Wellness Centre, Kochi, both retired and working on contract basis, till the sad demise of one of them two months ago. Kochi Wellness Centre is catering services to the vast number of CGHS beneficiaries of Ernakulam District. Beneficiaries of nearby districts like Alappuzha, Kottayam, Idukki and Thrissur are also depending on this Wellness Centre.

It is reported that about 150 /200 beneficiaries are visiting this Wellness Centre daily for outdoor treatment. They have to wait hours together to consult the doctor. There is delay to get the prescribed medicines as only one Pharmacist is available. Though notification was made for appointment of one more pharmacist from retired Central and State government pharmacists, nobody applied from that category. We are also aware of the plight of the lone doctor struggling to satisfy such a unmanageable number of patients on every day in addition to the administrative work. So, there are instances that some of the beneficiaries are compelled to return without consulting the doctor.

Therefore, posting of another doctor and a pharmacist in the vacant posts is absolutely necessary to ensure smooth functioning of the Wellness Centre, Kochi and request the kind intervention of your good self to cause necessary action in this regard at the earliest.

With kind regards,

Yours sincerely,

K G Jayaraj
General Secretary

Copy to: (1) Dr. Nikilesh Chandra, Director, CGHS, Maulana Azad Road, New Delhi.
(2) The Additional Director, CGHS, Thiruvananthapuram., Kerala.