



# ALL INDIA BSNL DOT PENSIONERS ASSOCIATION

[Registered No. S/68836/2010]

## Central Head Quarters

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President: A.K. Bhattacharjee

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AIBDPA/ BSNL/ CORRES/2020

26th December, 2020

To,

Shri P.K. Purwar,  
CMD BSNL,  
Bharat Sanchar Bhawan,  
H.C. Mathur Lane,  
Janpath, New Delhi -110 001

Sir,

Sub: - **Non-inclusion of issues contained in AIBDPA letters in the PG cases relating to retirees grievances-discrimination noticed- req.**

Ref : (1) Letter No.1-6/2019-PG dated 07-12-2020 of Shri. Sudhir Gupta, PGM( CDN &SCD), BSNL CO  
(2) DoT Letter No.DoT/MoC-PG/2020/MS dated 09-12-2020 of Shri. Munish Kapoor, ADG(MoC-PG)

We wish to bring to your notice the following issue for kind consideration and early corrective action.

As you may be well aware of the fact that this Association, AIBDPA has been writing letters to you on important issues of the pensioners with the hope that these are being looked into and necessary action taken. Unfortunately, we are not getting any reply from BSNL barring a few in the initial period of formation of our Association, AIBDPA.

Due to the Covid-19 pandemic, we are unable to visit the Corporate Office and give the letters in person since March, 2020. So, the letters are being sent through email and sometimes we are being informed by the BSNL PG Cell to the effect that the grievance registered with Docket Number and Service Representative will address the issue very soon. This is actually an auto-generated text meant for the complaints received from the subscribers of BSNL services. You may please just imagine the futility of such a reply.

Now, the letters under reference have come to our notice and in the Annexure 1 the list of cases pending unresolved up to 31-10-2020 are also appended. (copy enclosed for ready reference) In several cases of retirees the name of one of the BSNL Executive Pensioners' organizations is mentioned. It is also noticed that BSNL is replying to the letters of this particular pensioners' organization. Our organization, AIBDPA represents 1,20,000 pensioners both Executives and Non-Executives of not only BSNL, but also DoT.

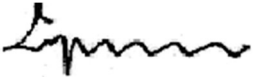
We do not know the criteria being adopted by BSNL in dealing with the pensioners' organizations as none is officially recognized. So, we naturally feel that we, even being the biggest pensioners' organization of BSNL and DoT retirees, are being discriminated and some kind of partisan stand is visible which is not desirable on the part of BSNL management.

***It also reveals that the figures given in the annexure-1 do not reflect the actual number of grievances as the issues raised by other organizations are not included in the list. It is the usual practice and minimum courtesy by a reputed and esteemed department/firm to reply to the letters of any organization raising serious and important issues of the pensioners.***

We, therefore, sincerely hope that you will look in to the issue judiciously and cause appropriate action so that fair and equal treatment is extended to all the pensioners' organizations keeping up the great tradition of BSNL.

With kind regards,

Yours sincerely,



**K G Jayaraj**  
**General Secretary**

Encl : as above.

- CC: (1) Shri. Arvind Vadnerkar, Director (HR), BSNL, Bharat Sanchar Bhawan, Janpath New Delhi-110001  
(2) Shri. A M Gupta, Sr GM(SR), BSNL CO, Bharat Sanchar Bhawan, Janpath, New Delhi-110001  
(3) Shri. Sudhir Gupta, PGM(CDN & SCP), BSNL CO, Janpath, New Delhi-110001  
(4) Shri Munish Kapoor, ADG( MOC-PG), 6th Floor, Mahanagar Door Sanchar Bhawan, New Delhi-110002