



# ALL INDIA BSNL DOT PENSIONERS ASSOCIATION

[Registered No. S/68836/2010]

## Central Head Quarters

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AIBDPA/BSNL -DLC/ 2020

17<sup>th</sup> September, 2020

To,

**Shri P.K. Purwar**  
**CMD BSNL,**  
**Bharat Sanchar Bhawan**  
**Janpath, New Delhi – 110 001**

Sir,

Sub: - **Generating Digital Life Certificate of BSNL and DoT pensioners at Customer Service Centers of BSNL- request for extension of the facility to all CSCs-reg**

Ref: - **BSNL No. BSNL CO-A/12 (14)/1/2020-ESTAB Dated 15-09-2020.**

This Association vide our letter No.AIBDPA/ BSNL-DLC/2020 dated 06-08-2020 had requested for provision of generating digital life certificate of pensioners at Customer Service Centers of BSNL, considering the difficulties being faced by the pensioners, particularly during the Covid-19 pandemic period. It is understood that subsequently DDG (Accounts), DoT vide DO letter dated 11-08-2020 also raised the same demand fully vindicating the justification of the issue.

We are thankful to you for issuing necessary orders in this regard vide letter cited above. However, it is noted that in the order the facility is limited to just one CSC in an SSA. We wish to point out that it is quite insufficient and will not serve the purpose as the area of some of the SSAs is very vast and combined with two revenue districts. All our CSCs are provided with the required bio-metric device and there will not be any difficulty in generating digital life certificate of the pensioners including Jeevan Pramaan at the CSCs.

Therefore, it is requested to extend the facility of generating Digital Life Certificate of BSNL/DOT pensioners and family pensioners to all the Customer Care Centers of BSNL so as to mitigate the difficulties of the pensioners in real sense.

Thanking you,

*Yours sincerely,*

**K.G. Jayaraj**

**General Secretary**

Copy to: (1) Ms. Vandana Gupta, DDG (Accounts), DoT, Sanchar Bhawan, New Delhi- 110001.

(2) Shri Arvind Vadnerkar, Director (HR), BSNL, Bharat Sanchar Bhawan, Janpath, New Delhi-110001

(3) Shri Saurabh Tyagi, Sr.GM (Estt.), BSNL CO, Bharat Sanchar Bhawan, Janpath, New Delhi-110001