



ALL INDIA BSNL DOT PENSIONERS ASSOCIATION

[Registered No. S/68836/2010]

Central Head Quarters

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AIBDPA/BSNL-CMD/ MRS/2018

28th September, 2018

To,

**Shri Anupam Shrivastava,
CMD BSNL,
Bharat Sanchar Bhawan,
Janpath, New Delhi -110 001**

Sir,

Sub: - **Undue and unbearable delay in payment of without voucher medical allowance and with voucher medical bills for both outdoor and indoor treatment to the BSNL retirees – req.**

Ref: (1) Letter No. AIBDPA/BSNL-MRS/2018 dated 05-06-2018 addressed to Shri.Y.N.Singh, GM(T&BFCI), BSNL CO, New Delhi.
(2) Letter No. AIBDPA/BSNL-MRS/2018 dated 23-08-2018 addressed to Shri.Y.N.Singh, GM(T&BFCI), BSNL CO, New Delhi.
(3) Letter No. AIBDPA/MRS-QA-WB/2018 dated 31-08-2018 addressed to Shri.S.K.Sinha, PGM(Admn), CO, New Delhi.

While this Association has always appreciated your positive approach to the pensioners issues, we are constrained to bring to your kind notice an issue of utmost importance, as far as the pensioners are concerned, for your immediate intervention and early settlement.

The BSNL management under your able leadership has been sympathetic enough to restore the without voucher quarterly medical allowance to the retirees with the consent of all the employees unions and associations, initially for two quarters of 2017-18 and subsequently extended to remaining two quarters of 2017-18. Again, it has been extended to the year 2018-19 though with some curtailment in the quantum of allowance.

But Sir, the fact remains that in some circles, medical allowance even for the first quarter of 2017-18 is yet to be paid; for some pensioners two quarters have been paid. But nobody has been paid the 3rd and 4th quarter of 2017-18. Now two quarters of 2018-19 have elapsed and it is complete uncertainty as to when it will be paid. The experience of those pensioners who have submitted medical bills for both outdoor and indoor treatment is not different. Though there is a standing instruction from the Corporate Office to the effect that pensioners' medical bills are to be paid within 30 days of submission, practically the bills are pending for years in almost all the circles.

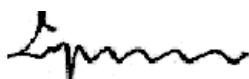
You can imagine the plight of the pensioners struggling hard to purchase medicines, without getting the reimbursement bills, as they have no other source of income other than the pension. Naturally they have become restive and agitative.

The reason attributed to this undue delay is no allotment or insufficient allotment of fund to circles to meet the expenditure. This Association vide letters referred to above had sought remedial steps to the PGM (Admn.) and GM (T&BFCI), CO but of no avail. Of course, we are also aware of the financial constraints of BSNL and pensioners also are doing their mite in marketing BSNL products and participating in all campaigns of "Serve with a smile" and the new initiative, "BSNL at your doorsteps." Hence, Sir, the pensioners need a special consideration to mitigate their difficulties arising out of non-payment of medical allowance and the reimbursement bills.

I sincerely hope that you would bestow a little of your valuable time for an amicable settlement of this genuine issue and extend justice to the suffering pensioners.

Thanking you,

Yours sincerely,



**K.G.Jayaraj
General Secretary**

Copy to: Ms. Sujata T. Ray, Director (HR), BSNL, Bharat Sanchar Bhawan, Janpath, New Delhi.