



ALL INDIA BSNL DOT PENSIONERS ASSOCIATION

[Registered No. S/68836/2010]

Central Head Quarters

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Advisor : V.A.N. Namboodiri
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President: Ananta Kr. Bhattacharjee
General Secretary: K.G.Jayaraj
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AIBDPA/ DOP/2017

9th December, 2017

To,

Shri Ananta Narayan Nanda,
Secretary, Department of Posts
& Chairperson, Postal Services Board,
Dak Bhawan,
New Delhi-110 001

Sir,

Sub: - Reserve Bank directive on banking facility for Senior Citizens and Differently abled Persons- request to implement the same facilities to DoT and BSNL pensioners drawing pension from post offices - req.

I am furnishing below the relevant portion of the directive of the Reserve Bank of India to the banks in respect of banking facility to senior citizens and differently abled persons in view of the hardships and difficulties being faced by them.

Circular DBOD.No.BL.BC.59/22.01.010/2006-2007 dated February 21, 2007 under Section 23 of Banking Regulation Act, 1949. However, in view of the difficulties faced by senior citizens of more than 70 years of age and differently abled or infirm persons (having medically certified chronic illness or disability) including those who are visually impaired, banks are advised to make concerted effort to provide basic banking facilities, such as pick up of cash and instruments against receipt, delivery of cash against withdrawal from account, delivery of demand drafts, submission of Know Your Customer (KYC) documents and Life certificate at the premises/ residence of such customers.

3. Banks are advised to implement these instructions by December 31, 2017 in letter and spirit and give due publicity in their bank branches and website.

As you are aware majority of DoT and BSNL pensioners are drawing their pension from the post offices and some of them are pretty old and ailing from chronic diseases. I would therefore request you to kindly cause necessary action to extend Door step services to such pensioners.

I shall be much obliged if the action taken in this regard is communicated to this association.

Thanking you,

Yours faithfully,

K.G.Jayaraj
General Secretary