



ALL INDIA BSNL DOT PENSIONERS ASSOCIATION

[Registered No. S/68836/2010]

Central Head Quarters

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K.G. Jayaraj

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AIBDPA/BSNL- FC/2017

July 11, 2017

To,

**Shri Anupam Shrivastava,
CMD BSNL,
Bharat Sanchar Bhawan,
Janpath, New Delhi – 110 001**

Sir,

Sub: - Delay in implementation of orders extending Free night call facility to the BSNL retirees and wrong charging of STD calls in the circles where the order is implemented - remedial action sought - req.

While expressing our sincere gratitude for conceding our demand for extending the free night call facility to the BSNL retirees, vide order No.2-03/2006-PHA(Pt) dated 09-03-2017, I am constrained to bring to your kind notice that the order is yet to be implemented in most of the circles, even after 4 months. Also complaints are being received from the implemented circles that STD calls are being charged in the bills issued to BSNL retirees. This is reported to be on the basis of the new landline plans introduced for this purpose vide No.D 11849, 11850, 11851 & 11852 in the CRM system. These plans are arranged in such a manner that only local calls are allowed free and STD calls are chargeable.

I would therefore request you to kindly cause necessary action for implementation of the order in all the circles without further delay and correction in the landline plans to ensure entitlement of STD also within the limit granted to the BSNL pensioners.

It is also requested that the facility be extended to the DoT retirees who are also part and parcel of BSNL.

Thanking you,

Yours faithfully,

**K G Jayaraj
General Secretary**

Copy to: Ms. Sujata T. Ray, Director (HR), BSNL, New Delhi-110 001